



SERVICE CHARGES

No.	Prescribed code of company	Description	Charge Unit	Inbound cargo (VND)	Outbound cargo (VND)
1	FGCR	Minimum charge	A WB/times	73,500	78,000
		Rates	Kg (CW)	1,360	1,130
2	FVAL	Minimum charge	A WB/times	1,250,000	1,300,000
		Rates	Kg (CW)	1,660	1,400
3	FVUN	Minimum charge	A WB/times	84,500	90,000
		Rates	Kg (CW)	1,600	1,420
4	FPER	Minimum charge	A WB/times	85,000	88,560
		Rates	Kg (CW)	1,600	1,310
5	FAVI	Minimum charge	A WB/times	187,000	197,000
		Rates	Kg (CW)	1,450	1,270
6	FDGR	Minimum charge	A WB/times	288,000	300,000
		Rates	Kg (CW)	1,810	1,540
7	FHUM	Rates	Coffin/ashes	840,000	880,000
8	FEXI	Minimum charge	Defined by current minimum rate of each Facility charge with surcharges applied		
		Request for cargo delivery or actual document check within 3 hours after ATA	Kg (CW)	150% surcharge	N/A
		Request for cargo delivery or actual document check between 3 to 4 hours after ATA	Kg (CW)	100% surcharge	N/A
		Request for cargo delivery or actual document check between 4 to 6 hours after ATA	Kg (CW)	75% surcharge	N/A
		Request for cargo delivery or actual document check between 6 to 9 hours after ATA	Kg (CW)	30% surcharge	N/A

SERVICE CHARGES

No.	Services	Prescribed code of company	Description	Charge Unit	Inbound cargo (VND)	Outbound cargo (VND)
9	Late acceptance after cut off time (***)	FEXE	Minimum charge Cargo acceptance within 4-3 hours before ETD for Freighter flight, and 3-2,5 hours from ETD for Passenger flight	Kg (CW)	N/A	35% surcharge
10	Heavy cargo (****)	FHEA	Rates +) Services provided from 16h30 to 22h00 on the working day: 10% surcharge +) Services provided from 22h00 to 07h30 on the working day: 30% surcharge +) Services provided on Saturday, Sunday: 30% surcharge. +) National Holiday and legal -regulated day-off: 30% surcharge.	Kg (CW)	1,530	1,420
11	Other issues	Services provided out of working time Surcharge for Extra-handling time for inbound cargo Handling cargo by forklift	+) Shipment registered to receive immediately: - For non-inspection and non-infection cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot process to receive shipment within 180 minutes from the document checked. - For inspection or quarantine cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot finish custom clearance within 180 minutes from delivery request for inspection/quarantine. +) Shipment registered to receive by appointment time: - For non-inspection and non-infection cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot process to receive shipment within 120 minutes from the registration time to receive shipment by appointment. - For inspection or quarantine cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot finish custom clearance by appointment within 120 minutes from delivery request for inspection/quarantine. The rental charge for high capacity forklift (more than 7 tonnes), and/or crane, and/or any other special equipment shall be paid by CNEE, with 15% surcharge of management cost.			

(*) Bottle of ashes is treated as general cargo

(**) Inbound cargo: Added 1 hour to each delivery time to the cargo delivered at off-airport cargo terminals(excluding Human Remain in Coffin)

(***) The Services is provided only with suitable handling capacity of ALSC and approval from Carrie, added 02 hours for each acceptance time to the cargo accepted at off-airport cargo terminals .

(****) For outbound shipment, Heavy cargo charges is applied to Pieces with more than 150kg weight (CW); For Inbound Heavy cargo charges is applied to Shipment with more than 150kg(CW) medium weight.

(*****) Above rates are excluding VAT and related fees

STORAGE CHARGES

No.	Storage type	Prescribed code of company	Description	Unit	Price VND
1	General cargo	SGCR	<i>The free storage period</i>		
			- National Holiday		
			- Compensatory day for national holiday, legal-regulated if holiday falls on Saturday,		
			- Inbound cargo: 3 days from ATA		
			- Outbound cargo: 3 days from the acceptance date		
			<i>Storage charges</i>		
			Minimum charges	AWB/Times	90,000
			First 3 days	Kg(CW)/Day	850
			From 4th day to 8th day	Kg(CW)/Day	1,570
			From 9th day	Kg(CW)/Day	1,800
2	Cargo stored in temperature room	SFRZ	<i>The free storage period</i>		
			- Inbound: First 3 hours from ATA		
			- Outbound: First 3 hours from acceptance time		
			<i>Storage charges</i>		
			Minimum charges	AWB/Times/Day (Day	340,000
			Unit price	Kg(CW)/Day	225
			<i>The free storage period</i>		
			- Inbound: First 2 hours from ATA		
			- Outbound: First 2 hours from acceptance time		
			<i>Storage charges</i>		
Minimum charges	Day/Times	1,326,000			
First 3 days	Kg(CW)/Day	7,900			
From 4th day	Kg(CW)/Day	14,600			
3	Cargo stored in Strong room (Valuable Freight Storage)	SVAL	<i>The free storage period</i>		
			- Inbound: First 3 hours from ATA		
			- Outbound: First 2 hours from acceptance time		
			<i>Storage charges</i>		
			Minimum charges		
			First 3 days		
			From 4th day		
			<i>The free storage period</i>		
			- Inbound: First 3 hours from ATA		
			- Outbound: First 3 hours from acceptance time		
<i>Storage charges</i>					
Minimum charges	Day/Times	272,000			
First 3 days	Kg(CW)/Day	1,600			
From 4th day	Kg(CW)/Day	3,000			
4	Live animals	SAVI	<i>The free storage period</i>		
			- Inbound: First 3 hours from ATA		
			- Outbound: First 3 hours from acceptance time		
			<i>Storage charges</i>		
			Minimum charges		
			First 3 days		
			From 4th day		
			<i>The free storage period</i>		
			- Inbound cargo: 3 days from ATA		
			- Outbound cargo: 3 days from the acceptance date		
<i>Storage charges</i>					
Minimum charges	AWB/Times	210,000			
First 3 days	Kg(CW)/Day	970			
From 4th day to 8th day	Kg(CW)/Day	1,870			
From 9th day		2,050			
5	Vulnerable cargo	SVUN	<i>The free storage period</i>		
			- Inbound: First 3 hours from ATA		
			- Outbound cargo: 3 days from the acceptance date		
			<i>Storage charges</i>		
			Minimum charges		
			First 3 days		
			From 4th day to 8th day		
			From 9th day		

STORAGE CHARGES

No.	Storage type	Prescribed code of company	Description	Unit	Price VND
6	Dangerous Goods except for arms and explosives	SDGR	<p><i>The free storage period</i></p> <ul style="list-style-type: none"> - Inbound: First 3 hours from ATA - Outbound: First 3 hours from acceptance time <p><i>Storage charges</i></p> <ul style="list-style-type: none"> Minimum charges First 3 days From 4th day 	<ul style="list-style-type: none"> Day/Times Kg(CW)/Day Kg(CW)/Day 	<ul style="list-style-type: none"> 159,000 2,600 4,860
7	Arms and explosives	SDGW	<p><i>The free storage period</i></p> <ul style="list-style-type: none"> - Inbound: First 3 hours from ATA - Outbound: First 3 hours from acceptance time <p><i>Storage charges</i></p> <ul style="list-style-type: none"> Minimum charges First 3 days From 4th day 	<ul style="list-style-type: none"> Day/Times Kg(CW)/Day Kg(CW)/Day 	<ul style="list-style-type: none"> 340,000 5,670 10,800
8	Warehouse renting		<ul style="list-style-type: none"> - For inbound: +) Shipment registered to receive immediately: The charge is applied if CNEE does not move the shipment out from the Warehouse within 3 hours from the delivery time, or if the CNEE requests to return the shipment to bond, with all conditions required +) Shipment registered to receive by appointment time: The charge is applied if CNEE does not move the shipment out from the Warehouse within 2 hours from the registration time to receive shipment by appointment, or the time of registration to take out the shipment for quarantine by appointment, or if the CNEE requests to return the shipment to bond, with all conditions required. 		
9	Free storage period after document check.		<ul style="list-style-type: none"> - For outbound: The charge is applied if Shipper does not complete the export process within 3 hours from the unloading time, or CNEE requests to deposit the shipment, with all conditions required - Calculate the storage charge based on the actual weight bonded (if customer bonds the shipment) or based on the actual weight recorded by ALSA at the shipment discovering time (in case customer leaves the shipment) - Calculate the storage charge from the time shipments are sent to the warehouse until shipments are released from the warehouse. - Minimum charge and tariff of each storage type is applied (at the highest rate) <p>For import, if CNEE cannot process to receive shipment within 60 minutes from the document check or from delivery request for cargo inspection/ quarantine, an additional storage charge shall be applied.</p>		

STORAGE CHARGES

No.	Storage type	Prescribed code of company	Description	Unit	Price VND
10	Payer		<p>+) Outbound cargo: - Shipper will pay the storage charges from cargo acceptance time to the ETD of booking flight - Carrier will pay for the storage period from the estimated day of booking flight to the Actual day of departure of actual carrying flight. No storage exemption period shall be applied in this case.</p> <p>+) Inbound cargo: - Consignee will pay the storage charge from the ATD to the actual delivery of shipment - Carrier will pay the storage charge for misrouting shipment, refused shipment and other shipment under the Carrier custody from the ATD to the completion of Document and actual delivery of shipment</p> <p>+) Transit/Transfer cargo: Carrier pay all arise storage charge except for specific agreement +) Other cases: As agreed with the service requester</p>		

() Above rates are excluding VAT and related fees*

CHARGES OF SUB MATERIALS

No	Services	Prescribed code of company	Description	Charge Unit	Price (VND)
1	Water proof sheet	MT01	Applicable charge	Sheet	64,000
2	Plastic sheet (to shelter from the rain)	MT02	3.0*4.0 m	Sheet	63,000
			4.0*5.0 m	Sheet	105,000
			5.5*6.5 m	Sheet	184,000
3	Fumigated wooden pallet	MT04	1.10*0.9*0.12 m	Pallet	221,000
			1.10*1.10*0.12m	Pallet	305,000
			1.45*1.10*0.08m	Pallet	315,000
			1.45*1.10*0.12m	Pallet	347,000
			1.56*1.10*0.15m	Pallet	404,000
4	Fumigated wooden spreader	MT05	1.0*0.2*0.03 m	Sheet	99,000
			2.0*0.2*0.03 m	Sheet	168,000
5	Fumigated wooden spreader (big size)	MT06	2.20*0.15*0.10 m	Bar	315,000
			2.90*0.15*0.10 m	Bar	368,000
6	Plywood	MT07	2.40*1.2*0.002m	Sheet	66,000
7	EPS	MT08	8kg/m3 0.8*0.6*0.03m	Sheet	23,000
			10kg/m3 KT: 0.8*0.6*0.03m	Sheet	25,000
			15kg/m3 0.8*0.6*0.03m	Sheet	36,000
8	Lashing rope	MT09	4 m	Rope	16,000
9	Corner bar	MT10	1 m	Bar	9,000
			0.2 m	Bar	2,000

(*) The above rate is not including VAT

OTHER SERVICES

No.	Services	Prescribed code of company	Description	Charge Unit	Price (VND)
1	Find and copy document	OTHA	Rates	Document/times	68,000
2	Issue airway bill	OTHB	Rates	AWB/times	As agreement
3	Clear customs formalities for wrong destination cargo, transit cargo	OTHC	Rates	AWB/times	550,000
4	Escort valuable cargo from strong room to aircraft side or vice verse	OTHD	Rates (not including the rates already signed with the airlines)	AWB/times	2,330,000
5	Inland transportation from airport to in town warehouse and vice verse	OTHE	Minimum charges and Rates	As charges applied by transportation company	
6	House Airway bill delivery or Acceptance	OTHF	Rates	01 HA WB/times	285,000
7	AWB labeling (Import cargo only)	OTHG	Rates	AWB/times	67,000
			Rates	Pcs	2,300
8	Enforce general cargo packaging (Import cargo only)	OTHH	Minimum charge	AWB/times	60,000
			Rates	Pcs	20,000
9	Take photograph as customer request	OTHI	Rates	Images	24,000
10	Amend the airway bills, including the name of consignee except for methods of payment	OTHK	Rates	AWB/times	80,000
			Rates	AWB/times	225,000
11	Reweighting the shipment	OTHL	Minimum charge	Kg(CW)	325
			Rates	box/month	350,000
12	Document box for lease	OTHM	Red invoice issued within a week	times	68,000
			Red invoice issued in another week	times	172,000
13	Invoice cancellation	OTHN			

14	Invoice adjustment	OTHO	Red invoice issued within a week	times	58,000
			Red invoice issued in another week	times	110,000
15	Abrogate Cargo	OTHP	Minimum charge	times	1,985,000
			Rates	Kg(CW)/times	11,500
16	Supplement HWAB (including requested from carriers)	OTHT	Rates	HAWB	310,000
17	Processing FWB/FHL as requested (maximum 5 Sitatex addresses)	OTHQ	Input and send FWB according to requested version	AWB/times	100,000
			Input and send FHL according to requested version	HAWB/times	76,000
18	Amend/cancel the cargo release sheet	OTHS	Rates	AWB/times	62,000
			Rates	Kg(CW)	1,080
			Minimum charge		160,000
19	Rebuild-up	OTHV	Part of ULD:	ULD	340,000
			- AKE/AKH	ULD	560,000
			- Medium ULD	ULD	900,000
			- High ULD	ULD	122
			Rates	Kg (CW)	1,100,000
20	Additional services to handling	OTHX	Minimum charge	Container 20 feet or truck	2,200,000
			Minimum charge	Container 40 feet	276,000
			Minimum charge	AKE	170,000
21	Hanging garment	OTHY	Rates	AKE	200,000
22	Transportation in ramp	OTHZ	Rates	Maximum time for one round trip: 2 hours	650,000
23	Office leasing	OTHR	Rates	VNE/m2/ month	400,000
24	Warehouse leasing	OTHW	Rates	VNE/m2/ month	215,000
25	Label sticking for ULD recognition/ notice	OTHAA	Rates	ULD	65,000
26	Debit Note Cancellation	OTHAB	Rates	times	

27	Additional cargo delivery	OTHAC	Rates		AWB/times	210,000
28	Loading/ unloading bulk as customer's request	OTHAD	Rates		m3	65,000
29	Escort cargo from warehouse till finish delivery	OTHAE	Rates		AWB	1,080,000
30	CCTV Extraction service	OTHAF	Rates		Case	1,500,000
		OTHAG	High ULD		ULD	1,900,000
31	ULD covering by PE Tarpaulin sheet	OTHAH	Low ULD		ULD	1,750,000
32	Escort cargo from aircraft side to warehouse or vice versa	OTHAI	Rates		AWB/times	1,080,000
33	Escort offload cargo	OTHAK	Rates		times	1,080,000
34	Cargo supervising during storage (01 block is 05 hours, less than 05hrs will be rounded up to 05hrs)	OTHAL	Rates		AWB/block	2,250,000
35	Shrink wrapping for package	OTHAM	Rates		Package	26,500
36	Shrink wrapping for pallet	OTHAN	Rates		Pallet	53,000
37	Shrink wrapping service for ULD	OTHAP	High ULD		ULD	130,000
			Middle ULD		ULD	108,000
			Low ULD		ULD	80,000
38	Moving cargo at ramp side (maximum 04 dolly/round)	OTHAO	Rates		Round	160,000
			Minimum charge		times	530,000
39	Service of tape wrapping for containers and pallets (ULD) after build-up: - Using ALSC's tape - Using customer's tape	OTHAQ	Rates		ULD/times	60,000
			Rates		ULD/times	10,500
			Rates		AWB/times	530,000
40	Moving cargo to another warehouse	OTHAR	Rates		AWB/times	530,000

(*) Apply for transit cargo which need to re-build up at HAN or requested by Airlines offer ALSC finished build-up process, not caused by ALSC

(**) The additional services to handling fee only be ordered in case ALSC can arrange manpower and space accordingly

(***) Above rates are not including VAT and related fees