

SERVICE CHARGES						
No.	Services	Prescribed code of company	Description	Charge Unit	Inbound cargo (VND)	Outbound cargo (VND)
1	General Cargo	FGCR	Minimum charge	AWB/times	73,500	78,000
			Rates	Kg (CW)	1,360	1,130
2	Valuable cargo	FVAL	Minimum charge	AWB/times	1,250,000	1,300,000
			Rates	Kg (CW)	1,660	1,400
3	Vulnerable cargo	FVUN	Minimum charge	AWB/times	84,500	90,000
			Rates	Kg (CW)	1,600	1,420
4	Perishable cargo	FPER	Minimum charge	AWB/times	85,000	88,560
			Rates	Kg (CW)	1,600	1,310
5	Live Animals	FAVI	Minimum charge	AWB/times	187,000	197,000
			Rates	Kg (CW)	1,450	1,270
6	Dangerous Goods/ Weapons, Explosives	FDGR	Minimum charge	AWB/times	288,000	300,000
			Rates	Kg (CW)	1,810	1,540
7	Human Remain in Coffin/ashes (*)	FHUM	Rates	Coffin/ashes	840,000	880,000
8	Quick delivery cargo (**)	FEXI	Minimum charge	Defined by current minimum rate of each Facility charge with surcharges applied		
			Request for cargo delivery or actual document check within 3 hours after ATA	Kg (CW)	150% surcharge	N/A
			Request for cargo delivery or actual document check between 3 to 4 hours after ATA	Kg (CW)	100% surcharge	N/A
			Request for cargo delivery or actual document check between 4 to 6 hours after ATA	Kg (CW)	75% surcharge	N/A
			Request for cargo delivery or actual document check between 6 to 9 hours after ATA	Kg (CW)	30% surcharge	N/A

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9	Late acceptance after cut off time (***)	FEXE	Minimum charge	Defined by current minimum rate of each Facility charge with surcharges applied		
			Cargo acceptance within 4-3 hours before ETD for Freighter flight, and 3-2,5 hours from ETD for Passenger flight	Kg (CW)	N/A	35% surcharge
10	Heavy cargo (****)	FHEA	Rates	Kg (CW)	1,530	1,420
11	Other issues	Services provided out of working time	+) Services provided from 16h30 to 22h00 on the working day: 10% surcharge +) Services provided from 22h00 to 07h30 on the working day: 30% surcharge +) Services provided on Saturday, Sunday: 30% surcharge. +) National Holiday and legal -regulated day-off: 30% surcharge.			
		Surcharge for Extra-handling time for inbound cargo	+) Shipment registered to receive immediately: - For non-inspection and non-infection cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot process to receive shipment within 180 minutes from the document checked. - For inspection or quarantine cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot finish custom clearance within 180 minutes from delivery request for inspection/quarantine. +) Shipment registered to receive by appointment time: - For non-inspection and non-infection cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot process to receive shipment within 120 minutes from the registration time to receive shipment by appointment. - For inspection or quarantine cargo: a 10% surcharge is applied if the CNEE or its authorized Agent cannot finish custom clearance by appointment within 120 minutes from delivery request for inspection/quarantine.			
		Handling cargo by forklift	The rental charge for high capacity forklift (more than 7 tonnes), and/or crane, and/or any other special equipment shall be paid by CNEE, with 15% surcharge of management cost.			
(*) Bottle of ashes is treated as general cargo						
(**) Inbound cargo: Added 1 hour to each delivery time to the cargo delivered at off-airport cargo terminals(excluding Human Remain in Coffin)						
(***) The Services is provided only with suitable handling capacity of ALSC and approval from Carrie, added 02 hours for each acceptance time to the cargo accepted at off-airport cargo terminals .						
(****) For outbound shipment, Heavy cargo charges is applied to Pieces with more than 150kg weight; For Inbound Heavy cargo charges is applied to Shipment with more than 150kg medium weight.						
(*****) Above rates are excluding VAT and related fees						